

Our whole Team

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SERVICE

Your Customer Service for Spark
Extinguishment and Measurement
Systems



Subject to technical and county-specific modifications | © 2005 GreCon | EN - ENGLISH+ | 05.2005 | M. Reiss

GreCon®

Your Customer Service for Spark Extinguishment and Measurement Systems

Technical Support

When it gets difficult, you can count on us!

You can contact GreCon's experts by phone if you have technical problems. The specialists can be contacted during normal hours Monday to Friday from 07:30 a.m. to 05.00 p.m. Technicians are available up to 08:00 p.m. For off-time service, please contact us to arrange availability at night, at the weekends and on public holidays.

Your contact:

- Thomas Mailand
- +49-5181-79-342



Consultancy Service

We place our technical know-how at your disposal. We will visit your job-site, discuss installation locations with you, and support you with the planning process.

Your contact:

- Heinz Eberlie
- +49-5181-79-327



Installation and Start-Up

Our team will install your GreCon system quickly and on schedule. To reduce installation cost, electrical and extinguishing system pipe installation can be carried out by your staff. Your staff will receive instructions for proper installation. Our technicians will carry out the system start-up. One of their most important duties is to train your operating personnel and to check all installation work.

Your contact:

- Holger Maahs
- +49-5181-79-441



Maintenance Agreements

Our technicians make sure that your GreCon systems operate reliably. Maintenance agreements which are individually adapted to your systems' layout ensure a regular inspection and maintenance of your GreCon systems.

Your contact:

- Hans Staudach
- +49-5181-79-305



Customer Training for Spark Extinguishment and Measurement Systems

Regular training courses at our facility provide operators the required know-how. You can find the training schedule on our website, www.grecon.de, or just ask us directly. We will be pleased to schedule other training dates and even conduct training at your facility.

Your contact:

- Jürgen Bartels
- +49-5181-79-426

Spare Parts

We hold a large inventory of spare and reconditioned parts for you. We will provide you advice on the parts that should be in your stock in order to maintain the 24 hr operational availability of your GreCon system.

Your contact:

- Our sales team
- +49-5181-79-0

Replacement of Reconditioned Parts

The measurement tasks carried out by GreCon systems are often very complex, for example, frequently high-quality x-ray tubes are used. To minimize costs, we offer reconditioned replacement parts for these tubes under prearranged individual agreements.

Your contact:

- Jürgen Bartels
- +49-5181-79-426